Reception, logistics & biobanking

The documented starting point of every project: chain of custody from intake to storage.

Every project starts here. Samples are received, visually checked, registered and prepared for the platform they are headed to next, under a chain of custody documented from intake to storage.

WHAT THIS PLATFORM RUNS

SERVICE OR TECHNIQUE	WHAT IT COVERS	TYPICAL USE
Reception and logistics	Visual check on reception and registration of every sample	Collections arriving from several sites, consolidated into one batch
Chain of custody	Every movement of every sample, documented from intake to storage	Traceability an auditor can follow
Biobanking	Long-term traceable storage	Archival and re-analysis on the same material
Transfer to the next platform	Material goes straight to the next platform, without a return shipment	One reception feeding extraction, sequencing and PCR
Biological material sourcing	Sourcing of human material through our partner biobanks, on request	A complement to a project

WHAT IT LETS YOU DO

Consolidate a multi-site collection

Samples arriving from several sites enter the project as one registered batch.

Keep material for later

Store what is left under traceable conditions, so a re-analysis does not require a new collection.

Feed several platforms from one intake

One reception can supply extraction, sequencing and PCR, with no return shipment and no extra freeze-thaw cycle.

Show where a sample has been

Every step is documented, which is what an audit asks for.

Where this platform stops. Extraction and QC reporting are the other half of Platform 1. Sequencing, PCR and protein work are ordered on the platforms that follow. Analysis and interpretation are run by GENXMAP's computational team. A project can order them all in one quote.

Turnaround. Standard (4–6 weeks) / Priority (2–4 weeks): business days, from GO after sample reception QC. Routine services run to 72 hours (for example genotyping once the line is validated). The date in your quote is the one that binds us.

SAMPLES, DELIVERABLES AND ORDERING

Samples. Blood, tissue, cells, FFPE, saliva, plasma, stool and bacteria. If yours is not listed, describe it.

Collection and storage protocols are published by sample type.

genxmap.com/lab/sample-submission-guidelines#protocols

Deliverables. A documented chain of custody, long-term traceable storage where ordered, and material ready for the platform that follows.

Quality-controlled primary data and platform documentation. Analysis and interpretation can be added to the same quote.

genxmap.com/lab/turnaround-times

Ordering. Request a quote with your sample type, the number of samples and the question you are asking. We reply within 2 business days.

Not sure of the input? We confirm it before you ship anything.

genxmap.com/contact

QUOTES AND ORDERING

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SAMPLES, PROTOCOLS, QC

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LABORATORY

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